



LES TOURNESOLS BOOKING CONDITIONS - These simple booking conditions are set out to guide you and we believe you will find them fair and reasonable.

- 1 To reserve the property, the client should complete and sign the reservation form together with these booking conditions and return it with payment of the initial non-refundable deposit to **Roland & Carmen Papp** Following receipt of the booking form and deposit, formal acceptance of the booking will be sent.
- 2 The balance of the rent together with the security deposit is payable no less than eight weeks before the start of the rental period. If payment is not received by the due date, the owner has the right to give notice in writing that the reservation is cancelled. Reservations made within eight weeks of the start of the rental period require full payment at the time of booking.
- 3 Once your booking is confirmed, we shall have made a firm reservation on your behalf and in consequence we are entitled to retain any monies paid to us whatever time you cancel. You may then be able to recover such sums if the reason is covered by your holiday insurance policy. Cancellations must be notified to **Roland & Carmen Papp** by telephone immediately and to be followed by written confirmation through the post or email.

The following charges will be applicable to such cancellations:

Cancellations within 6 weeks or less	-	100% of outstanding balance
3 months – 6 weeks	-	50% of outstanding balance
Over 3 months	-	15% of the outstanding balance

- 4 The Client is strongly recommended to arrange a comprehensive travel insurance policy (including cancellation cover) and to have full cover for the party's personal belongings, public liability etc.
- 5 The security deposit is charged on the booking form. Any extra costs incurred for breakages or extra cleaning will be deducted and **the balance will be refunded to you by cheque or bank transfer within 21 days from the end of your holiday**. However, the sum reserved by this clause shall not limit the Client's liability to the Owner. Any additional chargeable expenses arising during the rental period must be settled before your departure.
- 6 In the event of breakages or damage to the property, it's furnishing or equipment, you must inform the Owners immediately. With regards to the swimming pool, **only inflatable toys are permitted in the pool**, which must not have any sharp corners or edges which may cause damage or rip the pool liner. This includes such items as canoes and oars. Failure to respect this request could result in the pool being closed from use, as damage is costly and will have a consequence for future guests.
- 7 The rental period shall commence at 15:30 on the first day and finish at 10:30 on the last day. The owner shall not be obliged to offer the accommodation before the time stated, and the Client shall not be entitled to remain in occupation after the time stated.
- 8 The maximum number to reside in the property must not exceed the capacity number stated in the brochure, unless the Owners have given prior permission.
- 9 Blankets or duvets and pillows, bathroom towels and bed linen will be provided. Towels for the swimming pool area are not supplied. Pool towels can be provided for a cost of 5 euro per guest. Guests are free to bring their own linen, but no reduction in the charge will be made. Please let us know if you wish to bring your own linen.
- 10 No pets of any type are accepted. The owner cannot be held responsible for indigenous animals, birds and insects which may be present in or around the premises.
- 11 Smoking is not permitted inside the Gite.
- 12 The Client agrees to be a considerate tenant and to take good care of the property and to leave it in a clean and tidy condition at the end of the rental period. The Owner reserves the right to make a retention from the security deposit to cover additional cleaning costs if the Client leaves the property in an unacceptable condition. The Client also agrees not to act in any way which would cause disturbance to those resident in neighbouring properties.
- 13 The Owners shall not be liable to the Client:
 - For any temporary defect or stoppage in the supply of public services to the property, not in the respect of any equipment, plant machinery or other appliances in the property, garden or swimming pool.
 - For any loss, damage or injury which is a result of adverse weather conditions, riot, war, strikes or other matters beyond the control of the owner.
 - For any loss, damage or inconvenience caused to or suffered by the Client if the property shall be destroyed or substantially damaged before the start of the rental period and in any such event, the Owner shall notify the Client and within seven days refund to the Client all sums previously paid in respect if the rental period.
- 14 Under no circumstance shall the Owners liability to the Client exceed the amount paid to the Owner for the rental period.
- 15 In the event that you should have any concerns or complaint about the property during your stay, please report it to the Owners as soon as possible so that we have the opportunity to deal with it for you. Complaints cannot be accepted after your departure.

Name	Signed	Date
Roland & Carmen Papp (Owner)		
NAME (Client)		



LES TOURNESOLS RESERVATION DETAILS

YOUR DETAILS	MR / MRS / MISS	FIRST NAME	SURNAME
ADDRESS			
HOME TEL			
MOBILE TEL			
EMAIL			

PARTY DETAILS (Names)	N° OF ADULTS	
1.	N° OF CHILDREN 12 – 17 YEARS	
2.	I DECLARE THAT I AM OVER 18 YEARS OF AGE.	
3.	I CONFIRM THAT I HAVE READ THE BOOKING CONDITIONS WHICH I ACCEPT ON BEHALF OF ALL MEMBERS OF MY PARTY.	
4.	SIGNED & DATED:	

RENTAL DETAILS – ACCOMMODATION	SATURDAY	SATURDAY
DATES – INCLUSIVE DATES REQUIRED		

N° OF WEEKS	RATE PER WEEK	£	Comments
	SECURITY DEPOSIT*	150.00	
	TOTAL		30% of total required as deposit to confirm booking

COMMENTS:	* A security/breakages deposit of £150 is required with the payment of the holiday rental. This is refunded to you after the post-holiday check.				
MY BANK DETAILS:	Account no:	Sort Code:	Bank:	Name:	Please tag payments with your name

FOR OFFICE USE ONLY	DEPOSIT PAID:
	BALANCE RECEIVED: